



Summary Report for M.E.D.

10/15/24

Results One tested the website manually, using assistive technologies, along with automated tools.



Tools and Assistive Technology Used

- NVDA.
- JAWS.
- ZoomText.
- VoiceOver.
- WAVE.
- ANDI.
- Axe DevTools.

Process

Manual testing was conducted with assistive technology to ensure the website could be used by people with disabilities, we confirmed the issues found by automated testing and found others that were only apparent while using Assistive Technologies.

MyEyeDr. was Remediated by an external team working together with the internal MED team, however, they stayed in touch with us and had us do additional incremental testing while they were working, Regression was conducted and our suggestions have been listened.

After remediation them according to WCAG 2.1 AA.

Issues found and Remediated:

- **Keyboard Focus.** – Keyboard focus was a complex issue that affected the main menu, currently it is possible to navigate the main menu without the use of a mouse or pointer device.
- **Provide a search function.** – The website now has a search function to help ease its users to find any content.
- **Resizing.** – Currently the website can resize and all information adapts to the size of the screen or magnifier.
- **Alternate text.** – The descriptions provided now give a true sense of what the item.



- ↗ Conflict Resolution and Mediation Services.
- ↗ Diversity, Equity and Inclusion Training.
- ↗ Digital Accessibility, Testing and Training.
- ↗ Fractional CEO, COO and Attorneys.
- ↗ Human Capital Training and Services.
- ↗ Workforce Development Training.

- **Navigation.** – There was a lack of Heading Hierarchy for navigation, currently it is possible to navigate headings with screen readers. As well as using the TAB key to navigate the website in a logical way that matches the visual navigation.
- **Form field labels.** – Form fields were hard to navigate and fill out, these fields are now clearly labelled and can be navigated with a keyboard.

Monitoring

The Results One team recommends that the website be evaluated by a manual tester once a year, to ensure compliance is maintained with WCAG 2.1 AA as well as any future standards that might be considered valid in the future.



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